

Barakat Bespoke Terms and Conditions:

ALL SALES ARE FINAL, NO REFUNDS

Barakat Bespoke DOES guarantee the fit of all garments made by us and will make sure that you receive the best look and fit possible.

Made to Order/ Custom Items:

Since all garments are made to order, 100% payment in full must be remitted on all orders. Please make checks payable to Barakat Bespoke. A \$75 fee will be charged on any returned checks, no exceptions. Barakat Bespoke is not responsible for fabric variations as these are natural dyed fibers and may look different than the sample swatches. Any fabric ordered that is no longer available will be substituted for similar fabric of the same value or upgraded. No refunds will be issued due to fabric outages. Fabric will be guaranteed against any manufacturing defects, however, handmade products will carry some imperfections within the fibers and make. Once an order is placed, no changes can be made. If for any reason the garment is not made according to the fit specifications, Barakat Bespoke will alter or remake the garment at our discretion.

Made to Measure garments have measurement tolerances up to 2cm variations from actual measurements. Any alterations made for weight gain or loss will be made at the client's expense. Garments left in store and not picked up within 30 days are considered the property of Barakat Bespoke. We are not responsible for any loss or damages incurred to the garments once they have left our possession.

Delivery time can take anywhere from 4 to 12 working weeks depending on the fabric and make of the garment. Please consider holidays in the United States, Europe, and Asia. Occasional delays may arise in our workshops and if this occurs, you will be notified, delays are beyond our control and we are not responsible and will not be held liable for delays in orders.

All custom items and purchases are FINAL SALES, NO REFUNDS.

If a refund approval is granted for any custom item, a minimum fee of \$250 per hour will be withheld from the total refund amount as a consultation fee for time spent with the client.

Approved refunds will also incur a 15% processing fee from the original total purchase amount.

All refunds will take a minimum of 14 days to process after refund approval and may take up to 45 days to receive. Refund will be made via check within 30-45 days after written approval. In store credits will be given on the full purchase amount towards another purchase within 3 months of the issued credit. No transfers are allowed.

To request a refund please email hello@barakatbespoke.com with REFUND REQUEST in the subject line.

Any items considered trade/barter can be refused at anytime and are not binding unless in a formal written contract signed by both parties in agreement. No verbal agreements on trades will be honored under any circumstance.

No returns will be accepted or considered without prior approval.

We reserve the right to refuse any refund request at our discretion.

In store items:

All regular price in store Ready to Wear garments are eligible for a refund in the original form of payment within 7 days of purchase. Garments must be in their original form and not altered with all tags attached. All accessories and grooming items are FINAL SALES. No exchanges on accessories or grooming products.

If a refund approval is granted, the amount minus a 15% service fee will be refunded. All refunds are issued via check within 30-45 days after refund approval.

Online Purchases and shipped items:

All items purchased online must be approved for a refund before returning. No items sent back to us will be accepted without a return authorization made prior to the return.

Shipping charges are non refundable.

Contact the store directly via email at hello@barakatbespoke.com to request a refund. Please type ONLINE REFUND REQUEST in the subject line.

No returns will be accepted or considered without prior approval. Items sent without approval will not be returned to the client and will be considered the property of Barakat Bespoke. No refunds will be granted in this case.

Gift cards and gift certificates:

No credits or refunds will be given on gift certificates or gift cards. All personalized certificates must be used within 6 months of the issue date. Gift cards are good for 1 year from the issue date. No transfers allowed. Gift cards and personalized certificates may not be used towards sale or clearance purchases. Any gift cards or personalized certificates obtained from charitable causes must be used within 12 weeks of issue and may not be combined with any other offers or purchase, no credits or refunds will be issued towards the full value of any certificates.

Services and Alterations:

All services are final sales.

All tailoring done in house is guaranteed to fit properly and done to your satisfaction.